



**E-Bulletin: Issue No 5**

**6 September 2007**

This is intended for wide distribution to all staff delivering services for children, young people and families in Warrington. Please forward a copy to any colleagues not shown on the distribution list, and print hard copies for those not on the email system.

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## **Fieldwork Week 1 – Visits and Interview**

The JAR inspectors began their programme of interviews and visits on Monday 3<sup>rd</sup> September. In the first three days they have had 48 appointments, meeting almost 200 practitioners as well as groups of children and young people.

Thank you to everyone who has contributed to making this week run so smoothly. We have managed to maintain the 'swan-like' poise even if we have been paddling madly underneath. The inspectors are impressed by the arrangements for the meetings they have attended. This is a real testament to the contributions of many people. Please keep it up for next week.

The Lead Inspector is spending today (Thursday) meeting people closely involved in delivering the Family Support Model through Westy, Dallam, Sandy Lane and the Orchard children's centres.

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## **Initial Feedback from the Inspectors**

The Director met with the Lead Inspector yesterday evening. Her report of the meeting is included on the next page of this e-bulletin

6 September 2007

Dear All,

Whilst we are almost at the end of the first week of the JAR it is only about a third of the way through the process. The inspectors have a very full week next week.

The feedback to date has been positive and next week is all about confirming those views. They have commented on our enthusiasm, our ambition and our 'can do' approach.

They are very interested in our Family Support Model and how it is used across all agencies. They recognise the progress we have made and our commitment to becoming excellent.

For those of you who are connecting with inspectors next week let them know about our strengths and remember outcomes matter. We provide good services to children across the town and have much to be proud of and have the ambition to be better. I remain confident that they will confirm our own view that we are a good children's services.

Regards

*Norma*

Norma Cadwallader  
Strategic Director for Children's Services



## 'Tell Us' Survey

The result of this major survey of almost 1,000 pupils in Warrington is due this week. We hope to be able to share key messages from this as soon as it is received – hopefully in time for the next e-bulletin.

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## Feedback Forms

Thank you very much to all of you who have taken the time to complete a feedback form after your meetings with the inspectors. They are proving invaluable in helping us to prepare for the second fieldwork week – pointing out areas that need further exploration with the inspectors or where we need to provide more documents.

Please remember that these feedback forms are to help us – not the inspectors!! They are fully aware that we have are collecting feedback from attendees – but we don't need to let them see us doing it.

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## Fieldwork Week 2

The schedule for Monday, Tuesday and Wednesday is hectic. Now that the schools and colleges are open after the summer break, the inspectors are going to be out and about meeting lots of children and young people as well as practitioners.

Confirmed details of appointments for next week will be issued today (or very latest tomorrow). Please contact the JAR team by email if there are any difficulties or if you have any queries.

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## The JAR Report

The inspectors will spend Thursday and Friday next week compiling their draft report. They will share their initial findings with the Director before they leave Warrington. There is then a comprehensive moderation process undertaken by OFSTED before they can confirm their findings to us.

The next edition of the JAR e-bulletin will update you on the general findings as far as we can confirm them. The full report is due to be published on the 22<sup>nd</sup> December.

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## Contact details for JAR Team

Remember you can contact a member of the JAR team with any queries, or to alert us to any feedback from informal contact with the inspectors. If you chat to them in the lift in New Town House or anywhere else as they travel around the town, and they say something you think we should know - give us a ring.

Tel: 01925 443945

Email: [JAR@warrington.gov.uk](mailto:JAR@warrington.gov.uk)

Address: Performance and Business Unit, 2nd Floor, New Town House,  
Buttermarket Street, Warrington, WA1 2NJ

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**Look out for the next e-bulletin on Monday 17 September**